BAILEY M. OLIVER BLACKBURN, PhD

University of Arkansas at Little Rock 2801 South University Avenue Ross Hall Little Rock, Arkansas 72204 Department of Applied Communication Email: boblackburn@ualr.edu Website: BaileyOliverBlackburn.com Phone: (501) 916-6027

EDUCATION

Ph. D. May 2018 Arizona State University, Hugh Downs School of Human Communication

Chair: Dr. Janet (Jess) K. Alberts Members: Dr. Vince R. Waldron Member: Dr. Ashley K. Randall

Specialty Area: Interpersonal Communication

Dissertation: Blended family resilience: Communication practices in

positive adult half sibling relationships

M. A. May 2014 University of Alabama, College of Communication & Information Sciences

Advisor: Dr. Carol B. Mills

Specialty Area: Interpersonal Communication

Thesis: Half siblings: Adult children's perceptions of the dialectical

tensions with a shared biological parent

B. A. May 2012 University of Alabama, College of Communication & Information Sciences

Magna cum laude

Major: Telecommunication & Film

Minors: Communication Studies; Computing Technology & Applications

Mediation Certificate Mediate University's Mediation Educational Training Program

2023 Trainer: Dr. Clare Fowler from Fowler Mediation Group

40-Hour Basic Mediation Training Certificate

Certificate in Group University of Arkansas at Little Rock, School of Public Affairs

Facilitation Certified Group Facilitator Program

2019 Program Director/Advisor: Marie Lindquist

Capstone Presentation: Emotional Intelligence & Leadership: Group

Facilitation at First Orion Corporation

PROFESSIONAL EXPERIENCE

July 2023 – Graduate Coordinator

Present <u>Master of Arts in Applied Communication Program</u>

Graduate Certificate in Conflict Management Program

University of Arkansas at Little Rock

August 2018 – **Associate Professor** (July 2024 – present)

Present Assistant Professor (August 2018 – June 2024)

University of Arkansas at Little Rock Department of Applied Communication

College of Humanities, Arts, Social Science, & Education (CHASSE)

Little Rock, Arkansas

March 2024 – **Content Expert & Developer**

Present Utah Marriage Commission & State of Utah

Working alongside a research team to develop online pre-marital

counseling modules & trainings for couples remarrying or entering into a

stepfamily within the state of Utah

May 2018 – Masters Online Program Course Developer

August 2018 Arizona State University, Hugh Downs School of Human Communication

Tempe, Arizona

August 2014 – Graduate Teaching Associate

August 2018 Arizona State University, Hugh Downs School of Human Communication

Tempe, Arizona

August 2012 – Graduate Teaching Assistant

July 2014 The University of Alabama, College of Communication & Information Sciences

Tuscaloosa, Alabama

December 2010 – Assistant to the Associate Dean

May 2012 Secretarial assistant to Dean Jenelle J. Marsh and Dean Chad Tindol

The University of Alabama School of Law, Academic Services

Tuscaloosa, Alabama

GRANT FUNDING

2021 Hanover Grant Academy

Competitively selected to participate in the Hanover Grant Academy

Class of 2021-2022

Grant Topic: Co-Parenting across Stepfamilies during the COVID-19 Pandemic

2019 Competitive Research Grant

College of Social Sciences & Communication, University of Arkansas at Little Rock

Mother-daughter disclosure after marriage: A diary study

Funding for Research Assistance

Grant Award: \$3,052

2017 Competitive Research Grant

Hugh Downs School of Human Commination, Arizona State University

"Blended family resilience: Communication practices in positive adult half sibling

relationships" (Dissertation)

Solo Project

Grant Award: \$2,986

2017 Conflict Research Grant

The Transformation Project, Arizona State University "Blended family resilience: Communication practices in positive adult half sibling relationships" (Dissertation)
Solo Project

Grant Award: \$500

PUBLICATIONS (18)

- **Oliver-Blackburn, B. M.**, Chatham-Carpenter, A., & Thompson, C. (in press, 2025 expected publication date). Community Listening: The Nexus of & Listening within Civic Communities. In *Community Listening: Stories, Hauntings, and Possibilities*. WAC Clearinghouse.
- Mirivel, J. C. & Oliver-Blackburn, B. M. (in press, 2024 expected publication date). How Positive Communication Creates Peak Communicative Moments. In C. L. Fisher, C. Fowler, J. Krieger, M. J. Pitts, A. K. Worthington, & J. F. NussBaum (Eds.), *Health Communication, Language, and Social Action Across the Lifespan*.
- **Oliver-Blackburn, B. M.** (in press, 2024 expected publication date). Half-Sibling Relationships and Family Communication. In Matthew Powers (Ed.), *Oxford Research Encyclopedia of Communication*. New York and Oxford: Oxford University Press. doi:10.1093/acrefore/9780190228613.013.ORE_COM-01458.R1
- Braithwaite, D. O., & **Oliver-Blackburn**, B. M. (2024). Intimacy in blended families: Close relationships with parents, siblings, and extended members of the family. In M. Hojjat & A. Moyer (Eds.). *Modern relationships: The evolution of romance, friendship, and family* (pp. 291-308). Oxford University Press. https://doi.org/10.1093/oso/9780197655504.003.0017
- Oliver-Blackburn, B. M. (2023). "Stepping in & Stepping Beyond: Negotiating Fatherhood in Discourse Dependent Families". In *Communicating Fatherhood: New Direction in Theory, Research, and Education.* Peter Lang International. DOI: 10.3726/b18244
- **Oliver-Blackburn, B. M.** (2023). Stepchild-Stepparent Relationships and Resilience. In Matthew Powers (Ed.), *Oxford Research Encyclopedia of Communication*. New York and Oxford: Oxford University Press. https://doi.org/10.1093/acrefore/9780190228613.013.1453
- **Oliver-Blackburn, B. M.** (2023). Developmental stages in stepfamilies. *Marriage and Divorce in America: Issues, Trends, & Controversies.* ABC-CLIO: Santa Barbara, CA.
- **Oliver-Blackburn, B. M.** (2023). Half siblings, stepsiblings, & divorce. *Marriage and Divorce in America: Issues, Trends, & Controversies*. ABC-CLIO: Santa Barbara, CA.

- Braithwaite, D. O., Schrodt, P., & **Oliver-Blackburn, B. M.** (2022). Becoming a Real Family: Turning Points and Competing Discourses in Stepfamilies. In *Casing Interpersonal Communication: Case Studies in Personal and Social Relationships, 3rd edition.* Kendall-Hunt. https://he.kendallhunt.com/product/casing-interpersonal-communication-case-studies-personal-and-social-relationships
- **Oliver-Blackburn, B. M.** & Chatham-Carpenter, A. (2022). "But I Don't Know if I Want to Talk to You": Strategies to Foster Conversational Receptiveness across the United States' Political Divide. *Journal of Applied Communication**Research. https://doi.org/10.1080/00909882.2022.2093122
- Oliver-Blackburn, B. M. & Chatham-Carpenter, A. (2022). "Locating & Dispelling Inaccurate Attributions amongst the Political Divide: A Case Study of Braver Angels' Activities". In *Casing Conflict Communication*. Kendall Hunt Publishing. https://he.kendallhunt.com/product/casing-conflict-communication
- Oliver-Blackburn, B. M., Braithwaite, D. O., Waldron, V. R., Hall, R., Hackenburg, L., Worman, B. (2022). Protector and friend: Turning points and discursive construction of the stepparent role. *Family Relations*, 71(3), 1266-1285. https://doi.org/10.1111/fare.12642
- Waldron, V. R., Braithwaite, D. O., **Oliver-Blackburn, B. M.**, Avalos, B. L. (2021). Paths to Positivity: Relational Trajectories and Interaction in Positive Stepparent-Stepchild Dyads. *Journal of Family Communication*, 21(1), 33-54. https://doi.org/10.1080/15267431.2021.1999243
- Braithwaite, D. O., Schrodt, P., & **Oliver-Blackburn, B. M.** (2021). Stepfamilies as developed and enacted in communication. In *Routledge Handbook of Family Communication*, 3rd edition. Routledge. https://doi.org/10.4324/9781003043423
- Mongeau, P. A., Henningsen, M. L. M., & **Oliver-Blackburn, B. M.** (2021). Uncertainty, Stage Model, and Turning Point Approaches to Relationships' Lifespan. In D. O. Braithwaite & P. Schrodt (Eds.), *Engaging Theories in Interpersonal Communication: Multiple Perspectives* (pp. 328-341). Taylor & Francis. <u>DOI: 10.4324/9781003195511-29</u>
- Waldron, V. R., Braithwaite, D. O., **Oliver, B. M.**, Kloeber, D. N., Marsh, J. (2018). Discourses of Forgiveness and Resilience in Stepchild-Stepparent Relationships. *Journal of Applied Communication Research*, 46(5), 561-582. https://doi.org/10.1080/00909882.2018.1530447
- Braithwaite, D. O., Waldron, V. R., Allen, J., **Oliver, B. M.**, Berquist, G., Brockhage, K., Marsh, J., Swords, N., Tschampl-Diesing, C. (2018). "Feeling warmth and close to her": Communication and resilience reflected in turning points in positive adult stepchild-stepparent relationships. *Journal of Family Communication*, *18*(2), 92-109. https://doi.org/10.1080/15267431.2017.1415902

Oliver, B. M. (2013). Professional presentations & technology. In Bennett, B. (Eds.), *Public Speaking*. Online Access. Dubuque, IA: Great River Technologies.

MANUSCRIPTS IN REVISION (1)

Braithwaite, D. O. & **Oliver-Blackburn**, **B. M.** (in revision). Communicating to Create Healthy and Resilient Family Relationships. *Family Focus*.

RESEARCH IN PROGRESS (3)

- **Oliver-Blackburn, B. M.** (data collection complete, in pre-submission). Blended family resilience: Relational Maintenance in positive adult half sibling relationships.
- **Oliver-Blackburn, B. M.** (data collection complete, in pre-submission). "It's not your day, it's hers": Role motivations and storied experiences of female bridesmaids.
- **Oliver-Blackburn, B. M.**, Johnson, D. (data collection complete, in pre-submission). Mother-daughter disclosure after marriage: A diary study.

CONFERENCE PAPERS (19)

- Mirivel, J. C. & **Oliver-Blackburn, B. M.** (2023; in press for publication in 2024). How Positive Communication Creates Peak Communication Moments: A Qualitative Study of Adults' Peak Experiences. Paper presented on the panel, "Positive communication, Life satisfaction, and Well Being" at the National Communication Association Conference, 2023. National Harbor, MD.
- Oliver-Blackburn, B. M. & Chatham-Carpenter, A. (2022; published 2022). Locating & Dispelling Inaccurate Attributions amongst the Political Divide: A Case Study of Braver Angels' Activities. Paper presented on the panel, "Conflict Communication Case Studies in the Classroom: Honoring PLACE in the Teaching of Conflict and Communication" at the National Communication Association Conference, 2022. New Orleans, LA.
- Waldron, V. R., Braithwaite, D. O., **Oliver-Blackburn, B. M.**, & Avalos, B. L. (2021; published 2022). Paths to positivity: Relational Trajectories and Interaction in Positive Stepparent-Stepchild Dyads. Paper presented at to the National Communication Association Conference, 2021. Seattle, WA.
- Oliver-Blackburn, B. M. & Chatham-Carpenter, A. (2021; published 2022). "Can We Really Understand Each Other?": Strategies to Foster Conversational Receptiveness in a Time of U.S. Political Polarization. Paper presented at to the National Communication Association Conference, 2021. Seattle, WA.

- Oliver-Blackburn, B. M., Braithwaite, D. O., Waldron, V. R., Hall, R., Hackenburg, L., Worman, B. (2020; published 2022). Protector and Friend: Turning Points and the Discursive Construction of the Stepparent Role. Paper presented at the National Communication Association Conference: Virtual Event.
- **Oliver, B. M.** (2019). Blended Family Resilience: Communication Practices in Positive Adult Half Sibling Relationships. Paper presented at the National Communication Association Conference: Baltimore, MD.
- **Oliver, B. M.** (2019). The Path to Positivity: How Postmodern Families Communicate, Survive, and Thrive. Co-panel presenter with Tamara Afifi, Gary Beck, Dawn O. Braithwaite, Kristen Carr, Margaret J. Pitts, & Vince Waldron at the National Communication Association Conference: Baltimore, MD.
- **Oliver, B. M.**, Johnson, D. (2019). Mother-daughter disclosure after marriage: A diary study. Paper presented at the 3rd annual College of Social Sciences & Communication Research and Creative Works Showcase: University of Arkansas at Little Rock.
- **Oliver, B. M.** (2018). Relational maintenance in positive adult half sibling relationships after restructuration. Paper presented at the National Communication Association Conference: Salt Lake City, UT.
- Top Four Paper Award. **Oliver, B. M.** (2018). Narratives of post-divorce coping within online support forums. Paper presented at the Western States Communication Association Conference: Santa Clara, CA.
- Waldron, V. R., Braithwaite, D. O., **Oliver, B. M.**, Kloeber, D. N., Marsh, J. (2017; published 2018). Crafting a hopeful future: Forgiveness and resilience in stepfamilies. Paper presented at the National Communication Association Conference: Dallas, TX.
- Top Student Paper Award, Oliver, B. M. (2017). "It's not your day, it's hers": Role motivations and storied experiences of female bridesmaids. Paper presented at the Western States Communication Association Conference: Salt Lake City, UT.
- Top Four Paper Award. Braithwaite, D.O., Waldron, V.R., Allen, J., Oliver, B. M., Berquist, G., Brockhage, K., Marsh, J., Swords, N., Tschampl-Diesing, C. (2016; published 2018). "Feeling warmth and close to her": Turning points of adult stepchildren in a positive relationship with a stepparent. Paper presented at the National Communication Association Conference: Philadelphia, PA.
- **Oliver, B. M.** (2016). Half siblings & full disclosure: A narrative of blended family conflict. Paper presented to the Southern States Communication Association Conference. Austin, TX.
- Stein, J. B., Framer, M. W. & **Oliver, B. M.** (2016). Netflix and chill: Discussing motivations for engaging in friends with benefits relationships. Paper presented to the Western States Communication Association Conference. San Diego, CA.

- **Oliver, B. M.** (2015). Bound by sisterhood: Defining friends & frenemies within Greek sororities. Paper presented to the National Communication Association Conference. Las Vegas, NV.
- **Oliver, B. M.** (2015). Life as a whitewashed sista: A narrative of interracial friendships. Paper presented to the Western States Communication Association Conference. Spokane, WA.
- **Oliver, B. M.** (2014). "Reality" or fiction?: The reinforcement of white hegemonic masculinity in *King of the Hill*. Paper presented to the Southern States Communication Association Conference. New Orleans, LA.
- **Oliver, B. M.** (2013). Fiancés, flowers, families & fights: Engaged couples and the dialectical tensions most perceived during the wedding planning process. Paper presented to the International Organization of Social Sciences and Behavioral Research Conference. New Orleans, LA.

AWARDS & RECOGNITIONS

2023 Rising Faculty Award for Excellence Winner. Competitively chosen by UA Little Rock faculty, staff, & administration as the "full-time faculty member who demonstrates the most exceptional promise in teaching, research or creative endeavors, and public service during their first five years at UA Little Rock". Departmental & college-level winner. 2022 Delta Zeta National's 35 Under 35 Honoree 2022. Competitively chosen by the Delta Zeta National Sorority as one of 35 alumnae recognized across the nation as "outstanding young professionals who have demonstrated leadership, initiative, and dedication to their careers, have served their communities graciously, and who truly stand out as role models for their peers". Teaching Fellow Award. Awarded by the Academy for Teaching and Learning 2021 Excellence (ATLE). University of Arkansas at Little Rock, Little Rock, AR 2021 Hanover Grant Academy Fellow. Competitively selected to participate in the 2021-2022 Hanover Grant Academy class at the University of Arkansas at Little Rock, Little Rock, AR 2020 Professional Development Certificate. Awarded by the Academy for Teaching and Learning Excellence (ATLE). University of Arkansas at Little Rock, Little Rock, AR 2020 Faculty Mentor Award Nominee. Nominated by students for the College of Communication & Social Sciences 2020 Faculty Mentor Award. University of Arkansas at Little Rock, Little Rock, AR

2019	Sandra Petronio Dissertation Excellence Award. Awarded by the Family Communication Division at the National Communication Association Conference in Baltimore, MD Award Amount: \$350
2018	Top Four Paper in the Interpersonal Communication Division at the Western States Communication Association Conference in Santa Clara, CA
2017	Teaching Consultant, for the online Master of Arts in Human Communication Program, Arizona State University
2017	CLAS Graduate Excellence Award, competitive university-wide recognition for receiving funding for research awarded by the College of Liberal Arts & Sciences, Arizona State University
2017	Research Poster Finalist, university-wide research competition sponsored by the Institute for Social Science Research, Arizona State University. Poster title: "Adult Half Siblings' Perceptions of the Dialectical Tensions with a Shared Biological Parent"
2017	Continued Commitment to Service Award, awarded by the Communication Graduate Student Association, Hugh Downs School of Human Communication, Arizona State University
2017	Continuing Teaching Excellence Award Winner, competitive award for outstanding teaching awarded by the Graduate and Professional Student Association, Arizona State University
2017	Top Student Paper in the Interpersonal Communication Division at the Western States Communication Association Conference in Salt Lake City, UT Award Amount: \$100
2017	Comprehensive Exams Completion Award, funding awarded to students who complete and defend their comprehensive exams before expected/required term, Hugh Downs School of Human Communication, Arizona State University Funding Amount: \$800
2017	Competitive Travel Grant, funding awarded for travel to WSCA Salt Lake City, UT; Hugh Downs School of Human Communication and the Transformation Project, Arizona State University Funding Amount: \$736
2016	Teaching Excellence Award Winner, competitive award for outstanding teaching awarded by the Graduate and Professional Student Association, Arizona State University Award Amount: \$500

2016	Top Four Paper in the Family Communication Division at the National Communication Association Conference in Philadelphia, PA
2016	Competitive Travel Grant, funding awarded for travel to NCA Philadelphia, PA; Graduate and Professional Student Association, Arizona State University Funding Amount: \$859
2016	Competitive Travel Grant, funding awarded for travel to SSCA Austin, TX; Graduate and Professional Student Association and Hugh Downs School of Human Communication, Arizona State University Funding Amount: \$856
2016	Jeanne Lind Herberger Fellowship in Communication, Hugh Downs School of Human Communication, Arizona State University Award Amount: \$3,000
2016	Selected Student Spotlight Feature, Family Communication Consortium, Arizona State University – West Campus
2015	Competitive Travel Grant, funding awarded for travel to NCA Las Vegas, NV; Graduate and Professional Student Association, Arizona State University Funding Amount: \$803
2015	Commitment to Service Award, awarded by the Communication Graduate Student Association, Hugh Downs School of Human Communication, Arizona State University
2015	Competitive Travel Grant, funding awarded for travel to WSCA Spokane, WA; Graduate and Professional Student Association, Arizona State University Funding Amount: \$995
2015	University Graduate Fellowship, awarded by the Hugh Downs School of Human Communication, Arizona State University Award Amount: \$2000
2015	Outstanding Master's Thesis Award, awarded by the College of Communication and Information Sciences, The University of Alabama
2014	Outstanding Master's Teaching Award, awarded by the College of Communication and Information Sciences, The University of Alabama

INVITED SCHOLARLY PRESENTATIONS

2022	Guest Speaker. "Cultivating Positive Stepparent-Stepchild Relationships". 2022 Stepmom Summit. Over 1,200+ attendees. Sponsored by This Custom Life, The Stepmom Diaries, The Inclusive Stepmom, and the <u>Stepfamily Magazine</u> . August 27 th , 2022.
2022	Guest Lecturer. "Researching Resilience through Turning Point Interviews". COMS 3420 Qualitative Methods Seminar. Ohio University.
2022	Guest Lecturer. "Applying the Communication Theory of Resilience". Graduate Theory Seminar. University of Arkansas at Little Rock.
2022	Guest Speaker. Presented our JACR publication research (alongside Dr. April Chatham-Carpenter) at the Braver Angels National Organization's Council Meeting.
2022	Guest Speaker. "Interpersonal Conflict: Do's and Don'ts". Red Rocks Relationship Podcast. Sponsored by Dixie State University, St. George, Utah.
2021	Guest Lecturer. "Stepfamilies: How we Understand Family Communication and Development from Turning Points". Presented via Zoom. Invited by Dr. Dawn O. Braithwaite for her Family Communication seminar at the University of Nebraska-Lincoln.
2020	Leadership Lecture Series Lecturer. "From Bonus Moms to Half Siblings: Best Practices to Promote Positive and Resilient Stepfamily Relationships". Presented via Zoom. Sponsored by University of Arkansas at Little Rock's Department of Applied Communication. November 16 th , 2020.
2020	Guest Speaker. "Blended Families & Current Trends". Red Rocks Relationship Podcast. Sponsored by Dixie State University, St. George, Utah.
2019	Co-Presenter. "Best Teacher's Institute Workshop". Presented alongside Dr. Brandon Colvin, Dr. Chris Etheridge, and Dr. Don Willis. Campus-wide presentation hosted by the College of Social Sciences & Communication. University of Arkansas at Little Rock.
2019	Guest Facilitator. "Emotional Intelligence & Leadership". Facilitated at First Orion Corporation: Little Rock, AR.
2018	Guest Lecturer. "Using Narrative in Qualitative Communication Research". Graduate Methods Seminar. University of Arkansas at Little Rock.
2018	Guest Lecturer. "Theories of Interpersonal Conflict". Graduate Theory Seminar. University of Arkansas at Little Rock.

2017	Guest Lecturer. "Attachment, Neglect, and Affection in Nonverbal Touch". Undergraduate Nonverbal Seminar. Arizona State University.	
2017	Guest Panelist & Research Presenter. "Gendered Role Expectations & Conflict Management in Western Wedding Ceremonies". InQUEERy Annual Meeting & Roundtable. Student Research Roundtable. Arizona State University.	
2015	Guest Lecturer. "The Interpretive Paradigm & Social Constructivism". Undergraduate Methods Seminar. Arizona State University.	
2014	Department Representative & Presenter. "The public speaking program: Evolving toward success". The College of Communication & Information Sciences Board of Visitors Meeting. The University of Alabama.	
2014	Guest Lecturer. "Public speaking in the real world". Capstone Seminar. The University of Alabama.	
2013	Guest Panelist. "Life after undergrad: Communication careers". Capstone Seminar. The University of Alabama.	
<u>SERVICE</u>		
2023 – 2024	Committee Member, <u>Petronio Communication Privacy Management Dissertation</u> <u>Fellowship</u> Committee. Indiana University-Purdue University Indianapolis (Indiana University, ICPUI)	
2022 – 2024	Faculty Representative, Donaghey Scholars Policy Council. University of Arkansas at Little Rock	
2018 – 2024	Student Success and Curriculum Committee, Department of Applied Communication, University of Arkansas at Little Rock	
2020 – 2024	Undergraduate Council. Elected position. Representing the College of Humanities, Arts, Social Sciences, & Education. University of Arkansas at Little Rock	
2020 – 2024	Program Assessment Committee. Conflict Mediation Graduate Certificate. University of Arkansas at Little Rock	
2021 – 2024	CHASSE Undergraduate Curriculum Committee. Ex-officio Member. College of Humanities, Arts, Social Sciences, & Education. University of Arkansas at Little Rock	
2018 – 2024	Discover Days, Department Representative, University of Arkansas at Little Rock	
2021 – 2024	Faculty Reviewer/Judge, Jacuzzi Award, Donaghey Scholars Program's Writing Competition	

2019 – 2023	Faculty On Boarding Advisor for all On-Campus New Majors, Applied Communication Department, University of Arkansas at Little Rock	
2018 – 2023	Elected Paper Reader, Family Communication Division, National Communication Association	
2019 – 2022	Awards Committee, Department of Applied Communication, University of Arkansas at Little Rock	
2020 – 2022	Online Campus Advisory Board. Elected position. University of Arkansas at Little Rock	
2018 – 2022	Ad hoc Reviewer, Western Journal of Communication	
2018 - 2022	Ad hoc Reviewer, Family Relations, Interdisciplinary Journal of Applied Family Studies	
2022	Book Reviewer, Surviving & Thriving in Stepfamily Relationships: What Works and What Doesn't, Routledge	
2022	Book Reviewer, What Works in Stepfamilies: Research Findings on How to have Satisfying and Effective Stepfamily Relationships, Routledge	
2021	Co-Host & Q&A Facilitator. 'But I don't know if I want to talk to you': Strategies for increasing conversational receptiveness in divided political times. Leadership Lecture Series. Sponsored by Department of Applied Communication, University of Arkansas at Little Rock. Held via Zoom. September 2021	
2021	Ad hoc Reviewer, Journal of Family Issues	
2021	Ad hoc Reviewer, Journal of Social & Personal Relationships	
2021	Co-Host & Q&A Facilitator. The Awareness Myth: From Awareness to Commitment in Public Health Campaigns. Leadership Lecture Series. Sponsored by Department of Applied Communication, University of Arkansas at Little Rock. Held via Zoom. February 2021	
2020 – 2021	Awards Committee. Elected position. College of Humanities, Arts, Social Sciences, & Education, University of Arkansas at Little Rock	
2019 - 2021	Ad hoc Reviewer, Journal of Family Communication	
2019 - 2020	CSSC Next Strategic Planning Committee, College of Social Sciences and Communication, University of Arkansas at Little Rock	

2019 - 2020	Committee on Committees, College of Social Sciences and Communication, University of Arkansas at Little Rock	
2018 - 2020	Awards Committee, College of Social Sciences & Communication, University of Arkansas at Little Rock	
2018 - 2020	Arkansas High School Ethics Bowl Judge, Tournament hosted by the HSEB	
2020	Invited Guest Panelist, The Academic Job Market. Panel hosted by the University of Arkansas at Little Rock Graduate Student Association (GSA). March, 2020. Little Rock, Arkansas	
2019	Chair, Does mother know best? Focusing on mothers' communication patterns and motherhood. Panel hosted by the Family Communication Division at the National Communication Association Conference: Baltimore, MD	
2019	Communication Matters Host Representative, KUAR/KLRE Annual Public Meeting	
2019	Focus Group Participate, "Brand Messaging at the UALR". Chosen faculty member to serve in research hosted by Jeff Harmon, Director of Marketing for the University of Arkansas at Little Rock	
2019	Faculty Commencement Marshal, Graduate School Diploma Marshal, University of Arkansas at Little Rock	
2019	Internship Mini Grant Department Representative, Chosen by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock	
2019	Host of <u>Communication Matters: Family Communication Series</u> , Developed & aired by KUAR and NPR One. Six series set. Aired in March and April 2019	
2018	Book Reviewer, Interpersonal Communication, West, R. & Turner, L. H. (in press). Thousand Oaks, CA: SAGE	
2018	Chair, Parent-child communication and its capacity to support (un)healthy behaviors and emotions. Panel hosted by the Family Communication Division at the National Communication Association Conference: Salt Lake City, UT	
2017 - 2018	Paper Reader, Interpersonal Division, Western States Communication Association	
2014 - 2018	Doctoral Research Associate, The Transformation Project, Arizona State University	
2016 - 2017	Historian, Communication Graduate Student Association, Arizona State University	

2014 - 2017	Travel Grant Reviewer, Graduate and Professional Student Association, Arizona State University
2014 - 2016	Recruitment Liaison, Communication Graduate Student Association, Arizona State University
2014 - 2015	Awards Reviewer, Graduate and Professional Student Association, Arizona State University
2013 - 2014	Graduate Student Advisor, College of Communication & Information Sciences Ambassador Program, The University of Alabama
2012 - 2014	Social Chairman, Graduate Communication Assembly, The University of Alabama
2014	Department Representative. The College of Communication & Information Sciences, The University of Alabama
2014	Volunteer Wish Granter, Make a Wish Foundation, Phoenix, Arizona
2011 - 2012	Undergraduate President, College of Communication & Information Sciences Ambassador Program, The University of Alabama
2012	Volunteer, Helping-Hands Family Daycare for the Elderly, Tuscaloosa, Alabama
2008 - 2012	Volunteer, Tuscaloosa's One Place Family Resource Center, Tuscaloosa, Alabama
	CONSULTING/FACILITATION WORKSHOPS
2022 – 2024	Facilitator/Instructor. "Emotional Intelligence & Leadership". Facilitated for the Arkansas Department of Transportation (ARDOT), sponsored by the Leadership Academy at the University of Arkansas at Little Rock. 4-hour workshop. In person. Conducted in November 2021, June 2022, October 2022, December 2022, January 2023, March 2023, June 2023, December 2023, & March 2024
2021 – 2024	Facilitator. "Constructive Conflict Management". Facilitated for Arkansas Public Administration Consortium (APAC). 2-day (12 hour) workshop. Virtual via Zoom. Conducted in February 2021, March 2022 & February 2024
2020 – 2023	Facilitator/Instructor. "Lead Using your Emotional Intelligence". Facilitated for the Arkansas Public Administration Consortium (APAC) at the University of Arkansas at Little Rock. 6-hour workshop. September 2020, September 2021, & January 2023

2020 – 2023	Facilitator. "Conflict Management in LeaderCorps". Facilitated for AmeriCorps Arkansas chapter. 1-hour workshop. Virtual via Zoom. February 2020, March 2021, February 2023
2023	Facilitator/Instructor. "Emotional Intelligence & Leadership Training". Facilitated for National Association of Social Works Arkansas chapter. 3-hour workshop. October 2023
2022	Facilitator/Instructor. "Understanding Emotional Intelligence". Facilitated for Arkansas Court Reporters Conference, 2-hour workshop. In person. October 2022
2022	Facilitator/Instructor. "Using your Emotional Intelligence". Facilitated for Arkansas Division of Workforce Services, sponsored by the Arkansas Public Administration Consortium (APAC) at the University of Arkansas at Little Rock. 6-hour workshop. In person. September 2022
2022	Facilitator/Instructor. "Emotional Intelligence & Leadership". Facilitated for Arkansas Courts, sponsored by the Leadership Academy at the University of Arkansas at Little Rock. 4-hour workshop. In person. July 2022
2022	Facilitator/Instructor. "Mentor Training". Facilitated for CDI Contractors. 2-hour workshop. In person. May 2022
2022	Facilitator/Instructor. "Conflict Resolution Workshop". Facilitated for Engage Arkansas. Presented at the 2022 AmeriCorps Members Annual Retreat. Little Rock, AR. 1-hour workshop. In person. May 2022
2021	Facilitator. "Lead using Emotional Intelligence". Facilitated for Arkansas Public Administration Consortium (APAC). 6-hour workshop. Virtual via Zoom. September 2021
2021	Facilitator. "Conflict Avoidance Training". Facilitated for Bureau of Legislative Research. 2-hour workshop. In Person Facilitation. September 2021
2021	Facilitator. "Constructive Conflict Management". Facilitated for Community Health Centers of Arkansas Conflict Management. 2-hour workshop. Virtual via Zoom. March 2021
2020	Facilitator. "Emotional Intelligence". Facilitated for Division of Services for the Blind. 4-hour workshop. Virtual via Zoom. December 2020
2020	Facilitator. "Emotional Intelligence & Leadership". Facilitated for Little Rock Water Reclamation Authority. 1-hour workshop. Virtual via Zoom. October 2020

2020

Facilitator. Facilitation for University of Arkansas for Medical Sciences (UAMS) Radiology Departmental Retreat. 5-hour workshop. In person facilitation. March 2020

ADVISING

University of Arkansas at Little Rock

PhD Graduate Student Advising (bold indicates successfully defended & graduated)

Committee Member, Dean Talayia Johnson, 2023 –

External committee member for dissertation committee, School of Education

Masters Graduate Student Advising

Chair, Sarah Coleman, 2023 – 2024

Chair, Paula Smith, 2021 – 2023

Chair, Travis Weigl, 2020 – 2023

Chair, Matthew Eaton, 2020 – 2022

Chair, Lauren Waldrop, 2019 – 2021

Chair, Desiree Doyle, 2018 – 2020

Chair, DeJa Johnson, 2018 – 2020

Committee, Belinda Nix, 2021 – 2023

Committee, Christopher Elsworth, 2020 – 2022

Committee, Savannah Gann, 2018 – 2022

Committee, Robin Freeman, 2019 – 2021

Committee, Tramekia Benton, 2019 – 2021

Committee, Sajni Roychoudhari-Kumpuris, 2018 – 2020

Committee, Iaja Rogers, 2018 – 2020

Committee, Brandon Sollars, 2018 – 2020

Chair, Erin Maxwell, 2024 –

Chair, Marquita Williams, 2024 –

Committee, Gabrielle Long-Ogle, 2023 –

Committee, Savanah Brinkley, 2024 –

Committee, Stephanie Lee, 2024 –

Committee, Cariana Karugireyo, 2024 –

Committee Member, Marlo Kreitzinger, 2023 –

External committee member, Professional & Technical Writing MA Program

Graduate Faculty On-Boarding Advisor for all MA in Applied Communication & Graduate Certificate in Conflict Management Students

Spring 2023 – Present

Faculty On-Boarding Adviser for all New On-Campus Undergraduate Majors

Fall 2019 – Spring 2023

Faculty Advisor for Undergraduate Capstone Students

Fall 2018 – Present

PROFESSIONAL DEVELOPMENT

2022	Teaching Ethics in the Classroom, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2021	Teaching Fellow Award. Awarded by the Academy for Teaching and Learning Excellence (ATLE). University of Arkansas at Little Rock, Little Rock, AR
2021	The Un-Essay & Other Non-Traditional Forms of Assessment, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2021	Student and Faculty Mental Health, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2021	Examining Rigor of SoTL through a Disciplinary Lens, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2021	STEM the Flow: Increasing Student Retention with UA Little Rock's Learning Assistants, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2021	Supporting Students with the Care Team, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2021	Microaggressions as Teaching Moments, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2021	Implementing Ideas from Monday Morning Mentor, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2021	Assisting Student Athletes, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2020	Professional Development Certificate. Awarded by the Academy for Teaching and Learning Excellence (ATLE). University of Arkansas at Little Rock, Little Rock, AR

2020	Turn Blackboard into your Personal Assistant, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence and the Scholarly Technology and Resources, University of Arkansas at Little Rock
2020	ADA and Post-Secondary Education: Issues on the Horizon, Various faculty presenters. Hosted by the Arkansas Affiliate of the Association on Higher Education & Disability. Half-day webinar
2020	Discussing Sensitive Topics in the Classroom, Various faculty presenters. Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2020	Quick Use Online Engagement Tools, Presented by David Briscoe, Brian Mitchell, Casey Rockwell, & Tom Tudor. Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2020	The HyFlex Model, Presented by Heidi Skurat-Harris. Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2020	Teaching in the Time of Covid: Faculty Burnout and Self Care, Presented by Catherine Crisp and Avinash Thombre. Hosted by Provost's Academic COVID-19 Taskforce (PACT)'s "Covid Conversations", University of Arkansas at Little Rock
2020	MoSi Workshop Preview, Presented by Ronia Kattoum, Stafanie Leacock, & Mark Baillie. Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2019	Veteran 360 Program Training, Presented by Kathy Oliverio. Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2019	Microaggressions, Presented by Dr. Lauren Barrio-Vilar & Dr. Lakeshia Jones. Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2019	Online Engagement, Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2019	Community Engagement Internships, Presented by Susan Brennan. Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2019	Service Learning 101, Presented by Dr. Kristen McIntyre Hosted by the CSSC Research and Creative Works Showcase, University of Arkansas at Little Rock

2019	UA Little Rock Faculty Mentoring Program Protégé Graduate. Certificate attained. University of Arkansas at Little Rock
2019	Best Teachers Institute. 3-day conference/workshop on best teaching practices in higher educated. Facilitated by James M. Lang & Ken Bain. West Orange, NJ
2019	STaR Online Course Delivery. 4-module, 7 lesson training course on delivering educational courses in an online format. Blackboard online. Certificate attained. University of Arkansas at Little Rock
2019	Qualtrics Software Training, Hosted by the College of Social Sciences & Communication, University of Arkansas at Little Rock
2019	Wix Website Information & Training Session. Facilitated by Dr. Karen Kuralt. University of Arkansas at Little Rock
2018	Incorporating Service Learning in Coursework. Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2018	Whole Family Approaches to Research and Practice: A Look at CAP Tulsa's 2 Gen Career Advance Program. Online Webinar, hosted by Self-Sufficiency Research Clearinghouse
2018	Online Difficult Conversations Certificate. 5-module course/training on best practices for communicating during difficult conversations within the workplace/personal relationships. Taught via online simulations. Certificate pending. Stitt Feld Handy Group.
2018	Alternatives for Commenting on Student Work, Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2018	Using Media in Teaching, Hosted by the Academy for Teaching and Learning Excellence, University of Arkansas at Little Rock
2018	Safe Zone Training, Certificate attained. University of Arkansas at Little Rock
2018	STaR Online Course Design. 4-module, 7 lesson training course on designing educational courses in an online format. Blackboard online. Certificate attained. University of Arkansas at Little Rock
2018	Master Class for Teaching Online. Two-week training course on teaching MA courses in an online format. Canvas online. Certificate attained. Arizona State University

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teach	250 Teaching & Learning in the Community College. Twelve-week course on ing courses in an online format at the community college level. Rio Learn e. Certificate attained. Rio Salado Community College Online	
	o Training. QSR International Software, Qualitative Data Analysis. Arizona University	
	e Negotiation Certificate. 8-module course/training on best negotiation ces via online simulations. Certificate attained. Stitt Feld Handy Group	
	PROFESSIONAL MEMBERSHIPS	
2015 - Present 2014 - 2018 2012 - 2016 2012 - 2014 2012 - 2014 2012 - 2014 2010 - 2012	National Communication Association Western States Communication Association Southern States Communication Association International Organization of Social Sciences & Behavioral Research Alabama Communication Association Lambda Pi Eta National Honor Society in Communication Studies Order of Omega Honor Society	
2010 - 2012	Gamma Beta Phi Honor Society	
	TEACHING EXPERIENCE	
	University of Arkansas at Little Rock	
Undergraduate C	ourses	
ACOM 4323 ACOM 3323 ACOM 3316	Family Communication (hybrid and fully online sections) Conflict Management (in person and fully online sections) Interviewing Online Introduction to Communication Online Rhetoric Communication (in person, taught in hybrid format previously)	
Graduate Courses	first year experience course within the <u>Donaghey Scholar's Program</u>)	
	Mediation (cross-listed as PADM 7329 & LAW 6329) Negotiation (in person and fully online sections) Conflict Analysis & Intervention (in person and fully online sections) Interpersonal Communication Concepts	
Arizona State University		
Course Developer COM 598 Communication & Conflict Transformation Online		
Primary Instructor COM 319 Persuasion & Social Influence Online COM 312 Communication, Conflict & Negotiation COM 310 Relational Communication COM 225 Public Speaking		

Co-Instructor

COM 207 Intro to Communication Inquiry Online

Graduate Seminar Assistant (with Dr. Laura K. Guerrero)

COM 691 Interpersonal Conflict Graduate Seminar

The University of Alabama

Primary Instructor

COM 220 Interpersonal Communication

COM 123 Public Speaking

Teaching Assistant

COM 123 Public Speaking

COURSE DESCRIPTIONS

Mediation, ACOM 7329/PADM 7329/LAW 6329 University of Arkansas at Little Rock

Examines current research and theories regarding conflict and their application to the practice of mediation in a variety of conflict situations. Teaches skills necessary to serve as an impartial third-party, such as listening, questioning, creative problem-solving, moving beyond impasse, and caucusing. Addresses various mediation styles and types of mediation.

Negotiation, ACOM 7324

University of Arkansas at Little Rock

Examination of the nature of conflict and presentation of theories and techniques of negotiation as a method of resolving or managing conflict. Students will analyze cases of negotiation at many levels and engage in negotiation simulations including topics such as buying and selling, contracts, group decision making, plea bargaining, and organizational creation. Emphasis is on solving problems through negotiation and consideration of the role of third parties.

Conflict Analysis & Intervention, ACOM 7323 University of Arkansas at Little Rock

An introduction to conflict dynamics with an emphasis on communication intervention skills; covers different frames for analyzing conflict analysis tools, opportunities for conflict self-assessment, and skill-building in difficult conversations.

Interpersonal Communication Concepts, ACOM 7300 University of Arkansas at Little Rock

Concepts of human interaction as basis for developing interpersonal communication skills, framework for personal growth in one-to-one interaction, small group dynamics, leadership roles, and other interpersonal relationships.

Family Communication, ACOM 4323/5323 University of Arkansas at Little Rock

Study of communication phenomena in the family setting. Examination of how communication relates and influences the development, maintenance, and enhancement of family relationships. Case analysis and course activities focus on co-constructing family relationships with effective communication skills.

Conflict Management, ACOM 3323 University of Arkansas at Little Rock

Development of the student's ability to manage conflict in organizations, groups, and personal relationships effectively. Topics include theories, styles, patterns, and systems of conflict as well as conflict management techniques of negotiation and mediation. The course uses in-class activities to understand the factors and dynamics of conflict resolution better and to develop effective conflict management skills that include forgiveness and reconciliation.

Interviewing, ACOM 3316 University of Arkansas at Little Rock

This course develops the student's ability to effectively prepare for and participate in a variety of interview situations. Topics include impression management, rapport building, interview organization, effective questions and answers, and effective listening. The focus is on using in-class activities to develop effective interviewing skills. Three credit hours.

Introduction to Communication, ACOM 1300 University of Arkansas at Little Rock

This course focuses on the development of effective and ethical and practical communication skills needed to foster positive communication in a variety of contexts. Students will explore the basic principles of communication related to perception, verbal and nonverbal communication, interpersonal communication, and public speaking. Students have the opportunity to learn through service, writing, reading, discussing, listening, presenting, and participating in critical thinking and problem-solving activities.

Rhetoric Communication, SCHL 1300 University of Arkansas at Little Rock

This course seeks to improve the students' ability to examine ideas and facts critically and communicate effectively both orally and in writing. This course provides students with practice in speaking and writing in relationship to rhetorical reasoning and critical thinking, and with practice in speaking and writing in relationship to rhetorical reasoning and critical thinking. Rhetoricians study the way people use language to induce actions and effect changes in beliefs. As such, this course explores how rhetoric changes macroculture such as media and society, but we will also explore how rhetoric in our close interpersonal relationships influence our beliefs, values, and construction of self. In addition, a final goal of this course is to explore how resilience is reflected in rhetoric in speech, policy, and practice.

Interpersonal Conflict Theory & Research, COM 691 Arizona State University

Conflict is an inevitable part of most close relationships. Whenever two or more people are highly interdependent, there are times when they have differing goals or disagree. However, conflict does not necessarily have deleterious effects on relationships. Learning how to manage conflict in an appropriate and effective way is a cornerstone for maintaining, improving, and repairing relationships. In this course, we take an in-depth look at theory and research related to processes and contexts of conflict communication in interpersonal interaction. The course focuses on theory, research, and practical applications.

Communication & Conflict Transformation, COM 598 Arizona State University

This master's course focuses on the theory and practice of conflict. Course readings, including both academic and research-based applied texts, address principles of conflict and negotiation. You will be required to engage in a variety of applied conflict activities and reflect on your experiences and the relevance of theory to your experiences. This class also provides participants with the opportunity to analyze how understanding conflict processes can transform lives.

Communication, Persuasion & Social Influence, COM 319 Arizona State University

Because persuasion permeates public, professional, and private life, employing and responding to persuasion are intrinsic to daily activities. This course is designed to empower you to be an effective and ethical practitioner of persuasion, as well as a critical and savvy consumer of persuasion. These goals will be accomplished by surveying research, theory, and practice from two significant realms of scholarship that merge in the communication discipline. The first includes insights into persuasion, social influence, and compliance-gaining from the field of social psychology, while the second includes perspectives on persuasion, argumentation, and evidence from the field of rhetoric. Examining both these realms reveals a more complete depiction of persuasion than either realm could reveal alone. As we fit the many pieces of the persuasion puzzle together over the course of the semester, a clarifying picture will emerge that will serve as a useful guide whenever you construct or critique persuasive appeals.

Communication, Conflict, & Negotiation, COM 312 Arizona State University

This course examines the nature of interpersonal conflict, how it occurs, and how to manage it. This *applied* communication class combines lecture, discussion, and activities to focus on how one can translate communication research into knowledge and skills that influence the quality of relationships now and in the future. This course introduces students to the basic principles of effective communication, conflict interaction, and helps students cultivate successful negotiation skills.

Relational Communication, COM 310 Arizona State University

This course concentrates on defining and understanding basic communication processes that occur within the context of close relationships. Although there are no "easy answers" when it comes to developing and maintaining good relationships, the knowledge students gain from this class will hopefully help students better understand themselves and their relationships. Relational theoretical perspectives are explored.

Public Speaking, COM 225 Arizona State University

This course enables students to better understand theories and practices of public speaking. Students improve in their delivery techniques, speech-writing, and persuasion abilities. Additionally, the course is arranged to develop the skills necessary for students to evaluate critically both the written and spoken speeches of others, and to enter the public dialogue on issues that are important to their lives.

Introduction to Communication Inquiry, COM 207 Arizona State University

This course explores the bases of inquiry into human communication, including introduction to notions of theory, philosophy, problems, and approaches to the study of communication.

Interpersonal Communication, COM 220 The University of Alabama

This course provides theories and basic principles of interpersonal communication with an emphasis on both verbal and nonverbal communication, and how human relationships develop and evolve. This course details the influence interpersonal communication has on identity in all types of relationships (professional, social, personal, etc.) and serves to provide individuals understanding on how these relationships are formed, sustained, or dismissed.

Public Speaking, COM 123 The University of Alabama

This course is designed to offer the theory and practice of basic principles of public speaking, with an emphasis on the compositional and presentational aspects of communication in formal speaking situations.

MEAN SUMMARY OF RECENT STUDENT COURSE EVALUATIONS Accumulative from Fall 2018 – Fall 2023* *not including Scholars course

Scale rated from 1 (strongly agree) to 5 (strongly disagree)

Of Students Surveyed $(n = 200)$	Х
This course was organized.	1.38
The course improved my understanding of concepts and principles in the topic area.	1.47
The information I learned in this class can be applied to other areas of my life.	1.31
The class assignments helped me learn what I needed to learn.	1.50
The course improved my abilities to communicate.	1.64
The course made me more aware of how I communicate.	1.42
The course improved my ability to work in groups.	2.09
The course improved my problem-solving abilities.	1.89
The instructor helped me view the course content as interesting and engaging.	1.75
The instructor's explanations of course materials were adequate.	1.39
The instructor's directions for assignments were helpful.	1.30
The instructor was effective in handling student questions and comments.	1.40
The feedback the instructor provided improved my learning experience.	1.50
The instructor provided feedback on student performance within a reasonable time.	1.75
Based on my learning experiences in this class, my instructor was proficient in teaching the course.	1.51